

From: Michael McHale
To: Microsoft ATR
Date: 1/24/02 3:36pm
Subject: microsoft settlement

1066 Chrisler Avenue
Schenectady, NY 12303-1216

January 22, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530-0001

Dear Mr. Ashcroft:

I am writing you today to express my opinion in regards to the Microsoft antitrust dispute. I feel this dispute has gone on too long. It is time to devote our resources to more pressing concerns. For these reasons, I fully support the settlement that was reached between Microsoft and the government in November. I feel this settlement is fair and sufficient to deal with the issues of this lawsuit.

Microsoft has agreed to fully carry out all provisions of this agreement. Among the many provisions Microsoft has agreed to, noteworthy ones include: designing future versions of Windows to make it easier to install non- Microsoft software, disclosing for use by its competitors various interfaces that are internal to Windows operating system, and licensing its Windows operating system products to the 20 largest computer makers on identical terms, including price. This settlement will benefit the entire technology industry.

I have been actively involved in the computer business since 1996. I have discussed this pending decision with many of my customers and the majority of them agree that Microsoft is a company that has contributed a great deal to our society. Our daily lives are made easier by Microsoft products. Stifling this company will only have adverse effects on consumers. Please support this settlement. Thank you for your time.

Sincerely,

Michael J. McHale, CEO
NSN Computer Upgrades & Repair